

Friday – Afternoon

4 Hours

The Safety Of Your 911 And Emergency Operations Center During Civil Unrest

The purpose of this discussion is to provide examples of situations experienced by Louisville Metro Emergency Services (MetroSafe 911) during over 4 months of protests and civil unrest. During times of protests and civil unrest beginning May 28, 2020, the City of Louisville experienced several months where the 911 communications center was located less than a block from the main area of activity, and special steps were needed to perform many tasks and overcome several obstacles and lessons learned.

Instructor – Jody Meiman

Jody Meiman has over 28 years of experience in local emergency preparedness and response. He currently serves as Executive Director for Louisville Metro Emergency Services which involves Louisville Metro EMS, MetroSafe (911 Call Center), 311, Emergency Management, and Special Events. He holds an Associate Degree in Fire and Safety Technology and retired as a Battalion Chief with the Louisville Division of Fire and Rescue after 20 years of service. He also retired from Lake Dreamland Volunteer Fire Department in southwest Jefferson County as an Assistant Chief. Jody is a Certified Emergency Medical Technician. He has participated and served as an “on-scene” Incident Commander” during several complex hazardous material incidents and specialized rescue responses and is the Emergency Operations Center Manager during many of the large special events that take place in Louisville including Thunder Over Louisville, and all other events that involve the Kentucky Derby Festival. He worked and was a lead instructor for over 15 years with Industrial Safety and Training Services (ISTS) conducting environmental, health and safety training across the United States. Through his travel he performed course development at all levels of competency for Occupational Safety and Health Administration (OSHA) hazardous materials and Homeland Security training initiatives including Emergency Response to Chemical, Biological, Radiological, Nuclear and Explosive (CBRNE) Weapons of Mass Destruction (WMD), and Response to Terrorism. He routinely serves as an exercise evaluator for the Homeland Security Exercise Evaluation Program initiative during drills, functional and full-scale exercises and consults and trains with other state, local and private sector clients on National Incident Management System (NIMS) compliance, National Response Framework components, and Emergency Management Protocols to ensure coordinated relationships among response organizations and industries to promote sound preparedness, response, recovery and mitigation practices.