



2018 BRYANT STILES OFFICERS SCHOOL

Green River Firefighters Association

February 23 – 25, 2018

Owensboro Convention Center - Owensboro, KY



28. NFA Shaping the Future

This two-day course is designed to assist first- and second-level supervisors and Company Officers (COs) in developing knowledge and skills in contemporary approaches to organizational problem-solving. Topics include use of creative approaches to identifying trends within their organizations; applying problem-solving methodologies; the importance and application of continuous improvement within organizations; how to quantify problems and solutions; factors in organizational and individual resistance to change; and strategies for implementing change. The course incorporates facilitated, student-centered methodologies, including lecture, small and large group activities, and individual assessments.

This 2-day class will be offered on Saturday and Sunday.

Barbara Klingensmith is the Training Manager for the State of Florida Bureau of Fire Standards and Training. She has a B.S. in Psychology from Hood College, a M.S. in Applied Behavioral Science-Organizational Development from Johns Hopkins University, and Ph. D. in Adult Educational Leadership from Walden University.

For further information about the 2018 Bryant Stiles Officers School contact the Area 3 Training Center (888) 306-8015 or GRFA@att.net